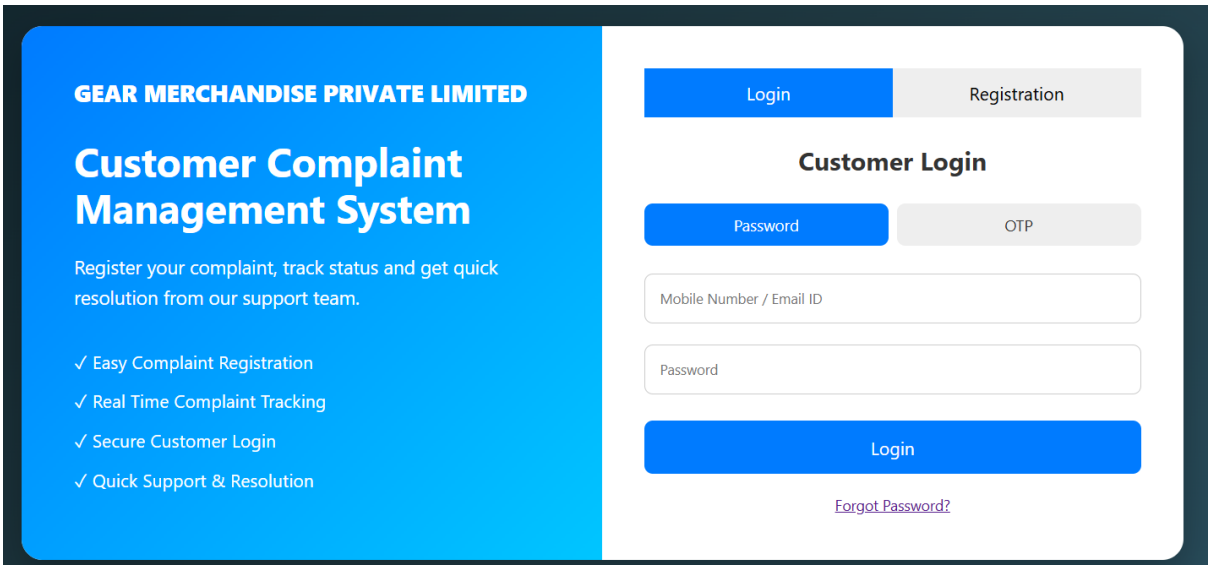
1) Check your mail or and SMS-→ Click this URL link https://democms.gearmerchandise.co.in/
2) After this you will appear below web page



3) If you new customer→ Select Registration tab **[See video how you register]**
4) Or if you existing customer→ Select login tab. You can login through password or OTP **[See video how you login]**
5) You can reset your password also. **[See video how you reset password]**
6) After login→ need complete your profile. It's a one-time activity. **[See video how you complete your profile]**
7) Then you can raise complain **[See video how you raise complain]**
8) Then take shipping label print out & past it on your parcel and put your courier details **[See video]**
9) **Then check your complain status here or you can check your what's up, SMS and mail for any updating about your complain status.**